

Warranty Policy

LNC (LNC Cinema Ltd) brand and its products are covered by the below Limited Product Warranty

LIMITED PRODUCT WARRANTY

Purchased from LNC Authorized Dealers

Purchased Directly from LNC

What is the warranty period?

This warranty protects you for a specific period ("Warranty Period") from your date of purchase as stated in your bill of sale or as otherwise established by LNC. The specific Warranty Period applicable to all LNC loudspeakers systems is 2 years from the date of sale from either LNC directly or through an authorized dealer. Any warranty service or parts replacement will not extend the Warranty Period. Any warranty replacement parts, or product will assume only the remainder of Warranty Period of the original product.

What does this warranty cover, and what does it not cover?

Except as otherwise stated in this policy, this warranty covers defects in materials and workmanship if: (1) you purchased this product from a dealer that is an LNC authorized reseller with respect to this product at the time of your purchase; (2) your original, dated bill of sale is presented whenever warranty service is required during the warranty period; and (3) unless LNC states otherwise, you purchased this product in brand new condition.

This policy does not cover damage or loss: caused by accident (including force majeure or natural forces), misuse, abuse, neglect, product modification; occurring during shipment (even when LNC has arranged or paid for shipping); caused by failure to follow instructions in the owner's guide, including failure to perform recommended periodic or routine maintenance; resulting from repairs by someone LNC did not authorize; caused by any commercial or industrial use; to the decorative surface of this product; caused by using this product for other than its intended purpose; or covered under any of your (or your installer's) insurance policy or coverage. The following are also excluded from this warranty: claims based upon any misrepresentations by the seller; if this product's serial number has been altered, defaced or removed;

deterioration of component parts, the nature of which is to become worn or depleted with use, any accessory to this product, even if supplied by LNC; any installation, removal or re-installation; any set-up calibration or adjustment; any performance variations due to installation-related circumstances, such as program source quality or AC power fluctuations.

LNC reserves the right to change the design of, or upgrade, any product from time to time without notice and with no obligation to make any changes or upgrades to any products previously sold or manufactured.

What will LNC do to correct problems under warranty?

If this product has a defect covered by this warranty, LNC will, at its option, either: (1) repair this product at no charge to you, using new or refurbished replacement parts, (2) exchange this product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to this product, or (3) refund the purchase price of the product.

Any replaced or refunded parts or products shall become LNC property, and, by submitting any product for warranty service, you represent and warrant to LNC that you are the sole owner of such product, and that it is not subject to any liens or encumbrances.

Who is protected by the warranty?

This warranty protects only the original end-user ("you") and is not transferrable. Any attempt to transfer this warranty shall immediately make this warranty void.

How can warranty service be obtained?

In the event that you require warranty service on this product, you should first contact us directly, please use the corresponding contact information in the Technical Support table below

Technical Support

+44 0204 539 4476

support@lnc-cinema.com

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You must be ready to provide detailed information on the symptoms or difficulties you have observed with the product's performance. We may ask you to send the product to us for repair. In either case, you will have to present your original bill of sale to establish warranty coverage. Do not send this product to us without prior authorization and a corresponding return authorization number. Warranty repair of this product must be done by an authorized dealer. To the fullest extent allowed by law, unauthorized warranty repair will void the warranty and is done at your own risk.

You are responsible for transporting your product to (as well as from, in the event that LNC finds no defect covered by this warranty) either LNC or an authorized dealer and for payment of all shipping charges; however, LNC will pay the return shipping charges (in the event you return the product to LNC) if the repairs are covered by warranty, provided that, LNC reserves the right to choose the mode, the carrier and the timing of such return shipping (if LNC finds that there are no defects covered by this warranty, then you shall be responsible for all shipping charges). If you experience difficulty in transporting your product or are in need of packing materials, please advise us and we may be able (but have no obligation) to suggest alternative procedures and/or provide adequate packing materials.

In the event LNC is unable to return the product to you because you have provided incorrect or insufficient contact information, or when you fail to arrange for the pick-up or retrieval of the product when you are obligated to arrange or pay for shipping the product back to you, LNC reserves the right, without notice to you, to charge you storage and handling costs for the entire duration that LNC has possession of your product, and, to the fullest extent allowed by law, to sell or dispose of your product to defray such costs. You hereby authorize LNC to charge those costs against any credit or debit card or other electronic payment account you have provided to us for any reason.

THIS WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES,

REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. LNC SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF LNC CANNOT LAWFULLY DISCLAIM IMPLIED WARRANTIES UNDER THIS LIMITED WARRANTY, ALL SUCH WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

No LNC reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

LNC IS NOT RESPONSIBLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOST PROFITS, DOWNTIME, GOODWILL, DAMAGE TO OR REPLACEMENT OF ANY EQUIPMENT OR PROPERTY, ANY COSTS OF RECOVERING, REPROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH LNC PRODUCTS. LNC'S TOTAL LIABILITY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THIS PRODUCT PURSUANT TO THE TERMS OF THIS WARRANTY.

In the event that there is a difference between this warranty and the provisions in any owner's manuals, warranty leaflets, or packaging cartons, the terms of this warranty will prevail to the fullest extent allowed by law.

LNC London Cinema Ltd

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